

Parents/Guardians Policy & Guidelines



Welcome to the Jam UAC community!

Our commitment to creating a positive, safe, and enjoyable environment for all Jammers and their families is our Top 1 Priority. Please familiarize yourself with the following guidelines to ensure a rewarding experience for everyone involved.

Supportive environment:

- Encourage your child to actively participate & enjoy the learning process
- Celebrate any child's achievements and progress, fostering a positive mindset.
- Provide positive reinforcement at home.
- Emphasize the importance of respect and teamwork.

Communication:

- Stay informed about classes schedules, events and updates through the Parent Portal.
- Communicate any concerns or feedback to the front desk or relevant staff members.
- Keep health records updated and inform the front desk of any changes in your child's health or medical conditions..

Code of Conduct:

- Model and encourage respectful behavior towards staff, instructors, other parents, and participants.
- Familiarize yourself with and adhere to The Jam rules and policies.
- Refrain from entering the training areas without instructor permission.

Facility Etiquette:

- Keep the facility clean and tidy. Dispose of trash in designated bins.
- Observe classes from designated viewing areas to minimize disruptions.
- Please refrain from using your phone or any devices on speakers.
- Be respectful of classes, other parents/guardians and staff members by using your phone outside of the facility.

